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PATENT  
Attorney Docket No.: 021756-062000US  
Client Ref. No.: OID-2000-108-01

TOWNSEND and TOWNSEND and CREW LLP

By: /Kim Helenius/

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Timothy M. Dubois, et al.

Application No.: 09/851,732

Filed: May 8, 2001

For: SIX SIGMA ENABLED WEB-  
BASED BUSINESS INTELLIGENCE  
SYSTEM

Customer No.: 51206

Confirmation No. 3656

Examiner: Jonathan G. Sterrett

Technology Center/Art Unit: 3623

AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed September 8, 2008, please enter the  
following amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this  
paper.

**Remarks/Arguments** begin on page 7 of this paper.